

20 Sep 2019

To Whom It May Concern,

This is a letter of recommendation from us at IVF Centre, Gleneagles Medini Nusajaya in regards to LUFTER's design, consultancy and construction of our IVF Clean Rooms in 2017. LUFTER stood out among other vendors because of their knowledge and experience in IVF centre Clean Room design and construction.

Together with Simon Loh (Managing Director of Lufter), our processes were well understood and incorporated into the design of IVF centre. Additionally, LUFTER also has important contacts with clients from the same industry, which adds value to the project by integrating good practices to further enhance the design and processes. Furthermore, being well verse with the standards and direction of national regulatory agencies made all applications and audits a seamless experience.

LUFTER's project team are cooperative and committed to exceed expectations in terms of project timeline, workmanship, choice of fixtures and materials, just to name a few. The IVF centre was maintained from project handover to this date. Their planned preventive maintenance team is responsive and committed.

It was a pleasure to work together with LUFTER and I have no reservations in recommending LUFTER to you.

Yours Sincerely

f Ng Soon Chye

Medical Director



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