

Date: 1/12/2025

To Whom It May Concern,

Subject: Letter of Recommendation for Luffer Sdn Bhd

I am writing this letter to offer my strongest recommendation for Luffer Sdn Bhd as a professional cleanroom specialist. My CytoHealth Sdn Bhd recently engaged Luffer for the recovery and construction of our GMP facility, and their technical expertise and project management capabilities have far exceeded our expectations.

Prior to working with Luffer, we had engaged a different party for the construction of our facility including Company Q and Company S. Unfortunately, that engagement did not meet our requirements and resulted in significant setbacks. We faced a critical standoff where we were advised that our existing power supply was insufficient to support the Air Handling Unit (AHU) for the entire facility. We were presented with two unfavorable options: incur substantial costs to upgrade our power supply via Tenaga Nasional Berhad (TNB), or invest heavily in additional dehumidifiers to control humidity.

Furthermore, the consultation process with the previous vendor was inefficient; responses to our queries often took up to three months, and we found the lack of constructive suggestions to be unprofessional. Consequently, our project faced a total delay of six months.

Luffer Sdn Bhd was brought in as our consultant to address these challenges especially to manage the insufficient power supply, and their impact was immediate. They conducted a thorough review of our facility layout and engineered a completely new AHU design. Luffer's design successfully accommodated our existing power availability without the need for a TNB upgrade or additional dehumidifiers, all while maintaining the strict parameters required for our designated cleanrooms.

Thanks to Luffer's capabilities, we were able to:

1. Recover the Project Timeline: Despite the initial six-month delay, Luffer's efficiency allowed us to catch up to our target schedule. These including Luffer's effort to work over-time and during public holiday.
2. Implement Innovation: They introduced us to the latest cleanroom construction methodologies, providing us with better control over our cleanroom environment than originally planned, including:
 - a. Minimal visible gap between flooring and wall panel, to create a "flushed" finishing. To achieve easier cleaning process and reduce dust accumulation.
 - b. Customised designed return airflow duct to maximise usable space in process room.
 - c. Fine adjustment of AHU system to achieve dedicated environmental parameters, without additional equipment needed which reducing maintaining expenses and cost.

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We are thoroughly satisfied with the service, deep technical knowledge, and unwavering support provided by the Lufter team. They turned a delayed and technically challenged project into a success. We strongly recommend Lufter Sdn Bhd to any organization seeking a reliable and highly skilled cleanroom specialist.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel Looi Qi Hao", written over a light blue grid background.

Dr. Daniel Looi Qi Hao

Chief Scientific Officer

My CytoHealth Sdn Bhd